

Privacy Policy

Last updated: 23/11/2025

This Privacy Policy explains how Renouveau Capital Group OÜ ("Renouveau Capital", "we", "us", or "our") collects, uses, stores, and protects your personal data when you interact with our website or services.

We are committed to processing your data lawfully, transparently, and securely in accordance with the EU General Data Protection Regulation (GDPR).

1. Company Information

Renouveau Capital Group OÜ

Registry Code: 17273200

Address: Sakala tn 7-2, 10141 Tallinn, Estonia

Email: info@renouveaucapital.com

Renouveau Capital Group OÜ acts as the Data Controller for all personal data collected through this website.

2. What Personal Data We Collect

We only collect information that is necessary for providing our services.

We may collect the following data:

Information you provide voluntarily

- Full name
- Email address
- Phone number
- Country of residence
- Any information submitted via contact forms, newsletter forms, or strategy access forms

Automatically collected data

- IP address
- Browser type & device information
- Website usage statistics (via privacy-compliant analytics)

We do not collect any unnecessary or sensitive data.

3. Why We Collect Your Data (Legal Basis)

We process personal data based on the following GDPR legal grounds:

a) Legitimate interest

To:

- communicate with prospective clients
- provide information about our services
- improve user experience
- maintain website security

b) Contractual necessity

When you request access to strategies, onboarding information, or start working with us.

c) Consent

For:

- newsletter subscriptions
- marketing communication
- You may withdraw consent at any time.

4. How We Use Your Personal Data

We use your data to:

- Respond to inquiries and communicate with you
- Provide information about our strategies, services, or onboarding
- Facilitate introduction to CTM Global Investment Ltd for account opening
- Manage email lists and updates
- Improve website performance and customer experience
- Maintain security and prevent misuse

We do not sell personal data.

We do not use personal data for automated decision-making or profiling.

5. Sharing Your Personal Data

We only share personal data when it is necessary for service delivery.

We share your data with:

1. CTM Global Investment Ltd (Mauritius)

To support account opening and onboarding under CTM's regulatory responsibility.

We may share:

- Name
- Email address
- Phone number

This is required for CTM to:

- contact you for onboarding
- conduct KYC/AML checks
- open your trading account

2. Essential service providers

(e.g., website hosting, email delivery systems)

They only process data on our behalf and cannot use it for their own purposes.

We do not share data with any other third parties unless required by law.

Data retrieved from CTM

Renouveau may request data from CTM related to your account status for service coordination (e.g., account opened/not opened, onboarding progress).

We do not receive or store sensitive financial or identification documents.

6. International Data Transfers

When sharing data with CTM Global Investment Ltd (Mauritius), we ensure protection through:

- contractual safeguards,
- secure transfer mechanisms,
- CTM's regulatory obligations under the FSC Mauritius.

All other data is stored and processed within the EU/EEA.

7. How Long We Store Data

We store personal data only as long as necessary for:

- communication,
- service delivery,
- legal obligations.

Examples:

- Contact form submissions: up to 12 months
- Mailing list data: until you unsubscribe
- Client-related data: up to 5 years (to comply with financial regulations)

When data is no longer required, we securely delete it.

8. Your GDPR Rights

You have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion (“right to be forgotten”)
- Restrict processing
- Object to processing
- Withdraw consent at any time
- Request data portability

To exercise your rights, contact: info@renouveaucapital.com

We respond within 30 days.

9. Cookies

We use essential cookies and privacy-compliant analytics cookies.

You may disable cookies in your browser settings.

A full explanation is available in our Cookie Notice.

10. Data Security

We use strict administrative, technical, and physical security measures to protect your data against unauthorized access, alteration, or disclosure.

11. Links to Third Parties

Our website may contain links to external websites.

We are not responsible for the privacy practices of those websites.

12. Updates to This Privacy Policy

We may update this Privacy Policy when necessary.
The latest version will always be available on this page.

13. Contact

For privacy-related questions or GDPR requests:

Email: info@renouveaucapital.com

Company: Renouveau Capital Group OÜ, Estonia